



NEW! Ag & Turf Parts Warranty Terms

Terms retroactive to parts sold after 11-1-16

(#059101)

New Parts Warranty!

Ag: 12-month warranty for dealer installed parts
6-month warranty for parts sold over the counter

Turf: 6-month warranty

Old Parts Warranty

Ag & Turf: 90 day warranty



Dealer Installed Parts:

Ag

***Dealer-Installed Parts:** John Deere OEM parts will receive **12 months/unlimited hours** coverage for both parts and labor when installed by PrairieLand Partners.

Turf

***Dealer-Installed Parts:** John Deere OEM parts will receive **6 months/unlimited hours** coverage for both parts and labor when installed by PrairieLand Partners.

*PrairieLand Partners will be required to submit a work order invoice for the part installation. **PrairieLand Partners will be required to submit a parts invoice as part of the warranty process.

Over the Counter:

Ag & Turf

****Non-Dealer-Installed Parts:** John Deere OEM parts will receive **6 months/unlimited hours** coverage after purchase.

Exceptions

These new terms will not apply to all parts sold by John Deere. A few parts warranty exceptions:

- Battery warranty will remain unchanged, - Supplier-administered warranties will not change (e.g. parts starting with SW or PT prefix, and Mi-T-M products), - Software claims will remain unchanged at 90 days, - Turf REMAN parts will remain unchanged at 12 months, - REMAN AC Compressors will remain 90 days when customer-installed

FAQ

What constitutes an Ag part versus a Turf part?

The Warranty Administration Manual will always have the most accurate definition of Ag versus Turf parts. For the purposes of parts warranty only, Ag parts are parts for 5-series and higher horsepower tractors as well as all traditional Ag products. Turf parts are parts for all mowers (Riding Lawn Equipment (RLE), QuikTrak™, ZTrak™, Wide Area Mowers (WAM), front mount mowers, and Golf products), Gator™, and Compact Utility Tractors (CUT) up to and including 4-series.

Will these changes affect seasonal start date deferrals?

Seasonal start date deferrals will still apply with the new parts warranty.